How to login to LiveText and retrieve your account

1. Login to LiveText (https://www.livetext.com).

2. You should have received an email containing your LiveText username and password. Use that information to log in. *Note: If you did not receive an email, contact Joe Strahl at livetext@sfasu.edu or 936-468-3825.
3. If the login username or password is incorrect, you will be redirected to this page to reset your password.

4. Click on "I forgot my Username/Password" link.
5. Enter the email address associated with your LiveText Membership *(your MySFA email)* and click “Continue”.

6. Select “Email to ___” and click “Continue”.

7. You will see that the reset link has been sent to your email.
8. Log in to the email account that the password has been sent to. ([http://www.sfasu.edu](http://www.sfasu.edu)).

9. Enter your Username and Password and click “Login”.

10. Select “Check Your Email”.

   ![Image of Lumberjacks Make Great Teachers with an arrow pointing to the email check button]

View our Office 365 Guides
11. You will see the LiveText email. Click on the first link to reset your password.

12. Enter your new password information and select “Continue”.

13. You will see that the password has been reset. Click the link to go back to the LiveText login page.
14. You can now enter your username and new password to successfully login to LiveText.