

How helpful, in general, is the Office of Assessment and Accountability in meeting your needs?

Quite Helpful

Extremely Helpful

Quite Helpful

Slightly Helpful

Not Applicable

Not Applicable

Quite Helpful

Quite Helpful

Quite Helpful

Quite Helpful

Not at all Helpful

Quite Helpful

Extremely Helpful

Quite Helpful

Extremely Helpful

Quite Helpful

Slightly Helpful

Quite Helpful

Somewhat Helpful

Quite Helpful

Somewhat Helpful

Not Applicable

Slightly Helpful

Extremely Helpful

Somewhat Helpful

Slightly Helpful

Quite Helpful

Extremely Helpful

Somewhat Helpful

Quite Helpful

Not Applicable

Quite Helpful

Extremely Helpful	5
Quite Helpful	14
Somewhat Helpful	4
Slightly Helpful	4
Not at all Helpful	1

Not Applicable

How helpful are office personnel in assisting you with educator certification questions and needs?	How helpful are office personnel in assisting you with certification testing questions and needs?	How helpful are office personnel in assisting you with LiveText related questions or needs?
Somewhat Helpful	Quite Helpful	Quite Helpful
Extremely Helpful	Extremely Helpful	Extremely Helpful
Quite Helpful	Quite Helpful	Quite Helpful
Somewhat Helpful	Somewhat Helpful	Somewhat Helpful
Somewhat Helpful	Somewhat Helpful	Somewhat Helpful
Quite Helpful	Quite Helpful	Quite Helpful
Quite Helpful	Quite Helpful	Quite Helpful
Quite Helpful	Quite Helpful	Not Applicable
Quite Helpful	Quite Helpful	Not Applicable
Quite Helpful	Quite Helpful	Somewhat Helpful
Somewhat Helpful	Somewhat Helpful	Somewhat Helpful
Extremely Helpful	Quite Helpful	Extremely Helpful
Extremely Helpful	Extremely Helpful	Extremely Helpful
Quite Helpful	Quite Helpful	Not at all Helpful
Extremely Helpful	Extremely Helpful	Extremely Helpful
Extremely Helpful	Extremely Helpful	Quite Helpful
Somewhat Helpful	Somewhat Helpful	Not Applicable
Extremely Helpful	Quite Helpful	Somewhat Helpful
Quite Helpful	Quite Helpful	Quite Helpful
Quite Helpful	Quite Helpful	Quite Helpful
Somewhat Helpful	Quite Helpful	Quite Helpful
Quite Helpful	Quite Helpful	Not Applicable
Slightly Helpful	Somewhat Helpful	Slightly Helpful
Extremely Helpful	Extremely Helpful	Extremely Helpful
Quite Helpful	Quite Helpful	Extremely Helpful
Extremely Helpful	Quite Helpful	Quite Helpful
Not Applicable	Not Applicable	Quite Helpful
Extremely Helpful	Extremely Helpful	Extremely Helpful
Quite Helpful	Quite Helpful	Somewhat Helpful
Quite Helpful	Quite Helpful	Quite Helpful
Not Applicable	Not Applicable	Not Applicable
Extremely Helpful	Extremely Helpful	Extremely Helpful

10	7	8
13	18	11
6	5	6
1	0	1
0	0	1



How helpful are office personnel in assisting you with questions or needs related to student teaching?	How helpful are office personnel in assisting you with any technology-related questions or needs?	How helpful are office personnel in assisting you with any problems or difficulties related to educator preparation?
Quite Helpful	Quite Helpful	Somewhat Helpful
Extremely Helpful	Extremely Helpful	Extremely Helpful
Quite Helpful	Quite Helpful	Quite Helpful
Slightly Helpful	Slightly Helpful	Somewhat Helpful
Slightly Helpful	Somewhat Helpful	Not Applicable
Quite Helpful	Somewhat Helpful	Quite Helpful
Quite Helpful	Quite Helpful	Quite Helpful
Somewhat Helpful	Not Applicable	Slightly Helpful
Quite Helpful	Not Applicable	Quite Helpful
Somewhat Helpful	Somewhat Helpful	Quite Helpful
Somewhat Helpful	Somewhat Helpful	Somewhat Helpful
Extremely Helpful	Quite Helpful	Extremely Helpful
Extremely Helpful	Extremely Helpful	Extremely Helpful
Not at all Helpful	Not Applicable	Not at all Helpful
Extremely Helpful	Not Applicable	Extremely Helpful
Extremely Helpful	Quite Helpful	Quite Helpful
Not at all Helpful	Not Applicable	Not at all Helpful
Extremely Helpful	Quite Helpful	Extremely Helpful
Quite Helpful	Slightly Helpful	Somewhat Helpful
Quite Helpful	Quite Helpful	Quite Helpful
Somewhat Helpful	Somewhat Helpful	Quite Helpful
Quite Helpful	Not Applicable	Quite Helpful
Not at all Helpful	Quite Helpful	Not Applicable
Extremely Helpful	Extremely Helpful	Somewhat Helpful
Not at all Helpful	Somewhat Helpful	Somewhat Helpful
Quite Helpful	Somewhat Helpful	Quite Helpful
Quite Helpful	Quite Helpful	Quite Helpful
Extremely Helpful	Extremely Helpful	Extremely Helpful
Extremely Helpful	Somewhat Helpful	Quite Helpful
Not Applicable	Not Applicable	Slightly Helpful
Not Applicable	Not Applicable	Not Applicable
Quite Helpful	Extremely Helpful	Extremely Helpful

9	5	7
11	9	12
4	8	6
2	2	2
4	0	2



	How accessible are the resources you need to stay informed about the Educator Preparation Program (EPP) process, procedures, deadlines, etc.
How responsive is the office to your phone calls and / or emails?	
Quite Responsive	Extremely Accessible
Extremely Responsive	Extremely Accessible
Extremely Responsive	Quite Accessible
Slightly Responsive	Somewhat Accessible
Somewhat Responsive	Not Applicable
Quite Responsive	Quite Accessible
Quite Responsive	Somewhat Accessible
Somewhat Responsive	Quite Accessible
Somewhat Responsive	Extremely Accessible
Somewhat Responsive	Somewhat Accessible
Somewhat Responsive	Somewhat Accessible
Quite Responsive	Quite Accessible
Extremely Responsive	Extremely Accessible
Not at all Responsive	Extremely Accessible
Extremely Responsive	Extremely Accessible
Extremely Responsive	Extremely Accessible
Slightly Responsive	Somewhat Accessible
Extremely Responsive	Not Applicable
Somewhat Responsive	Somewhat Accessible
Quite Responsive	Quite Accessible
Somewhat Responsive	Quite Accessible
Quite Responsive	Extremely Accessible
Slightly Responsive	Somewhat Accessible
Not at all Responsive	Extremely Accessible
Slightly Responsive	Somewhat Accessible
Quite Responsive	Slightly Accessible
Quite Responsive	Somewhat Accessible
Extremely Responsive	Extremely Accessible
Somewhat Responsive	Quite Accessible
Somewhat Responsive	Quite Accessible
Not Applicable	Not Applicable
Extremely Responsive	Extremely Accessible

8	11
8	8
9	9
4	1
2	0





Overall, how satisfied are you with the support you have received from the Office of Assessment and Accountability?

- Quite Satisfied
- Extremely Satisfied
- Quite Satisfied
- Slightly Satisfied
- Not Applicable
- Quite Satisfied
- Quite Satisfied
- Somewhat Satisfied
- Quite Satisfied
- Quite Satisfied
- Somewhat Satisfied
- Quite Satisfied
- Extremely Satisfied
- Slightly Satisfied
- Extremely Satisfied
- Extremely Satisfied
- Slightly Satisfied
- Quite Satisfied
- Somewhat Satisfied
- Quite Satisfied
- Quite Satisfied
- Quite Satisfied
- Slightly Satisfied
- Quite Satisfied
- Somewhat Satisfied
- Somewhat Satisfied
- Quite Satisfied
- Extremely Satisfied
- Somewhat Satisfied
- Quite Satisfied
- Quite Satisfied
- Extremely Satisfied

6  
15  
6  
4  
0

